

Full Service & Protection

Service Catalogue | Page 1

Full Service depending on contract component trailer, cooling unit, tyres



Service provider	Full Service	Protection	Fully comprehensive	Partial comprehensive
Fully and partially comprehensive insurance risks according to AKB				
 Fire and explosion	-	X	X	X
 Short circuit	-	X	X	X
 Theft, robbery, burglary	-	X	X	X
 Forces of nature and natural hazards	-	X	X	X
 All kinds of animal accidents and animal bites	-	X	X	X*
 Self-inflicted accident	-	X	X	-
Trailer				
 Brake damage (e.g. load destroys the superstructure during braking)	-	X	-	-
 Breakage damage (e.g. loaded trailer drives over bump and axle breaks)	-	X	-	-
 Torsion (e.g. due to loading crane lifting too much weight).	-	X	-	-
 Swill and muddy	-	X	-	-
 Cracking of the frame when driving on uneven terrain	-	X	-	-
 Damage due to force majeure (e.g. frost, ice, earthquake)	-	X	-	-
 Damage to hydraulic systems	-	X	-	-
 Operating errors (e.g. damage to brake system after disregarding the warning lights).	-	X	-	-
 Damage due to civil unrest	-	X	-	-
 General inspection / safety inspection	X	-	-	-
 Extension of load-securing certificate	X	-	-	-
 Payment guarantees up to €3,000 in case of breakdowns	X	-	-	-
 Payment guarantee up to €15,000 towing and recovery costs	-	X	-	-
 Operational damage (e.g. damage to tractor unit by trailer without external influence)	-	X	-	-
Brakes / Suspension / Axles / Chassis				
 Damage to wheel mounting, wheel bolt, wheel flange	-	X	-	-
 Wheel bolt (e.g. in case of breakdown, wheel cannot be loosened)	-	X	-	-
 Air bags (e.g. damage due to external force)	-	X	-	-
 Force damage to the chassis	-	X	X	-
 Violent damage to attachments and guards	-	X	X	-

* Wild only

Full Service & Protection

Service Catalogue | Page 2

Full Service depending on contract component trailer, cooling unit, tyres



Service provider	Full Service	Protection	Fully comprehensive	Partial comprehensive
Tyres				
 Change tyres due to wear	X	-	-	-
 Tyre damage including violent damage (e.g. tyre blowout)	X	-	-	-
 Consequential damage due to tyre damage (e.g. to add-on parts)	-	X	-	-
Body / tarpaulin / floor / trough				
 Wear and tear of floor plates (in case of clearly visible wear and tear)	X	-	-	-
 Broken base plate due to overload or moisture	-	X	-	-
 Cuts, holes and tears in sliding tarps	-	X	X	-
 Wear on mechanical elements of the side tarpaulins	X	-	-	-
 Use of force on mechanical elements of the side tarpaulins	-	X	X	-
 Deformation on the box body	-	X	-	-
 Damage to rear portals, doors, roller shutters and seals	-	X	-	-
 Wear and tear on rear gantries, doors, roller shutters and seals	X	-	-	-
 Damage / deformation of partition walls in box body	-	X	-	-
 Wear of partition walls in the box body	X	-	-	-
 Breakage of the tail lift (e.g. due to overloading)	-	X	-	-
 Wear-related damage to hydraulics and tipping cylinder	X	-	-	-
Body / tarpaulin / floor / trough				
 Telematics without function (e.g. cable break or water ingress)	-	X	-	-
 Defective telematics control unit / hardware	X	-	-	-
 Damage due to overcurrent / overvoltage	-	X	-	-
 Damage to the telematics sensor system	-	X	-	-
General				
 Normal wear and tear due to operation	X	-	-	-
 Operational premature wear and tear	X	-	-	-
 Premium guarantee for the entire term	X	-	-	-
 Premium guarantee for 72 months (instead of 12 months)	-	X	-	-
 GAP Cover	-	X	-	-
 Freight costs for repair-related parts	-	X	-	-